

QUALITY POLICY STATEMENT

It is the established policy of Lamb & Partners Limited to provide services which comply in all respects with our Quality Management System (QMS) and the needs of our clients in an efficient, timely and cost effective manner. We aim to fully understand the needs of our customers and we aim to routinely exceed their expectation through:

- the commitment and expertise of our employees
- continuous improvement in the quality of our services
- a process that ensures that we meet all statutory and regulatory requirements.

The nature of the Company's activities places particular emphasis on experience, expertise, capability, reliability and quality. We recognise the importance of our employees and partner organisations in achieving our business aims and therefore ensure that the relevant skills exist at all levels in order to comply with the company's quality policy objectives, as set out in our QMS .

Our success will be measured by:

- customer satisfaction
- efficient operational processes
- increased market share and continuous growth
- the commitment and loyalty of our staff and partner organisations to provide the best possible service.

In order to achieve this objective, it is the policy of Lamb & Partners to maintain and continue the development of the Company's QMS in order to keep pace with developments within the standard and to meet the needs of our Clients.

Our QMS is based on and complies with the requirements of BS EN ISO 9001:2008.

This is a live and developing document and will be reviewed regularly by the Company's management.

This statement is wholly endorsed by the directors of the company and they will ensure that suitable and sufficient resources will be allocated to ensure that the targets set are achieved.



Henry Lamb
Director
June 2014